



FRAMPTONS TRANSPORT SERVICES LTD

Professional, reliable, responsive

News July 2010

FRAMPTONS SHORTLISTED FOR CUSTOMER CARE AWARD

We are pleased to announce that Framptons Transport Services Ltd has been shortlisted in the International Freighting Weekly 2010 Awards in the Customer Care category.

[The IFW Awards](#) is a prestigious and hotly contested annual awards ceremony recognising excellence in all sectors of the freight transport and logistics industry, including freight forwarding, air freight and deep sea shipping.

Some of the biggest names in the industry will be represented at the event, so it is quite an honour for Framptons to have been judged by the IFW as a worthy contender for the Customer Care Award.

In particular, we appreciate the opportunity to showcase the pride we take in our work, and the efforts we are making to constantly improve and innovate so that our transport activities dovetail into and enhance the competitive offering of our customers' businesses.



There are five other first-rate businesses shortlisted in our category, all of whom are great ambassadors for the transport industry – if you would like to see the full list, please click on [this hyperlink](#) to go direct to their web page.

It is also really good news for us as a Palletline and Hazchem network member depot, to see that Palletline has been shortlisted in the Road Freight Awards category and the Hazchem network in the Innovation Award.

As our UK distribution partners, we experience at first hand the dedication that both networks have to service excellence and we wish them every success.

The IFW shortlist represents the 'best of the best in the freighting and logistics company', and there were apparently a record number of entries for the judging panel to select from this year, so we are thrilled to be in such excellent company.

To find out if we are winners, we will have to wait for an 'Oscar' style awards ceremony, which takes place in central London on the 28th October.

OUR 'HELICOPTER MAN' RETIRES

One of Framptons' longest serving drivers has retired after 37 years with the company. Mike Bristow started working for Framptons in 1973, and was one of the company's first continental drivers, delivering turkey hatching eggs to France. He was featured in a BBC feature called 'Eurodrivers' in the 1980's comparing a day in the life of a French and British truck driver which showed how Mike found the European way of life very appealing, with clear roads, welcoming people and good food at excellent prices from the roadside restaurants. The French driver over here fared less well!



Apache Helicopter on 60' trailer

In those early days of continental transport, when drivers needed not only good navigational skills, but the ability to deal with complex border formalities to avoid long delays at customs points, he and his colleagues truly were 'Kings of the Road.'

However it was an expertise developed in the transportation of helicopters by road which set him apart from other drivers and he undertook helicopter movements throughout Europe which were always challenging but executed with total professionalism.

One journey which particularly stands out as a testament to Mike's skill was the movement of a Westlands Helicopters Lynx helicopter to Kiruna in northern Sweden in January 2003 for cold weather testing. As he and his co-driver, Cliff Mewse drove back south on the 48 hour journey crossing the Arctic Circle, the temperature dropped to minus 37 degrees. Driving in dark and wintry conditions on packed ice for hour after hour with such a valuable cargo on board took every ounce of skill, there was no margin for error.

Digging the trailer out in Sweden



On Mike's last day on duty he was presented with some travel vouchers and a book of photos of his life at Framptons by Paul Frampton, who said 'It's difficult to adequately describe the immense contribution that Mike has made over the past 37 years. Where Framptons is now owes a great deal to the professionalism of Mike and others who followed his example. We wish him and his wife Brenda all the best in retirement.'

L to R: Brenda Bristow, Mike Bristow, Paul Frampton

TWO NEW SCANIAS JOIN OUR FLEET



We renew vehicles every 5 years to ensure we have the most up to date and environmentally friendly trucks in our fleet and have just taken delivery of two new Scania 420 hi line 6 x 2 vehicles which look very smart in our livery.

We make every effort to see that our trucks are clean and well-maintained, and our drivers are uniformed and polite. After all, when we arrive at your customers' premises, we want your choice of haulier to reflect well on your company.

CONRAD EXCEEDS ALL EXPECTATIONS

Framptons have been sponsoring 11 year old Shepton Mallet boy Conrad Mewse and everyone here is following his progress with interest.

Last year Conrad was British National Moto Cross Champion in his age group. Now he has moved up to the small wheels 85cc class and is racing against competitors aged up to 13 years old.

After 4 races he was leading the Red Bull Elite Youth Cup, and lying in third place in British Youth Moto Cross (BYMX) championship. This transitional year is normally regarded as a learning period for youngsters moving up a group, so Conrad's achievements are even more special.



He was also featured on Sky TV's Extreme Sports in May following a superb win in the 65cc group at the British Indoor Supercross championships at the O2 arena in February.

No wonder the Moto X press are so interested, and proud granddad Cliff Mewse, who mans the Customer Support desk in our traffic office can hardly keep the smile from his face!

For more information please visit www.framptons.co.uk

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